



KANGAROOZ

FAMILY FUN CENTERS
www.mykangarooz.com

Thanks! ☺
-Lauren

THE KANGAROOZ DIFFERENCE!

At Kangarooz we strive to offer the best in family entertainment and to make each visit with us a fantastic experience. We need your help to ensure we are living up to these goals. Please complete the comment card below to let us know how we are doing.

Comments:

Everything was wonderful
Thank you to have such place in Daphne.

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

cleaner, safer and you have very
nice staff member.

Was there a staff member you would like to recognize?

Lauren was taking care of my party. she is very

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |

nice, polite and
wonderful person.



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Thank You! 😊

Comments:

Kids had great time Adults all felt it was a great party. OVER ALL Service Beyond expectations. Thank you!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Better By A mile

Was there a staff member you would like to recognize?

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Thanks
Ame!

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Comments:

Jail all did a wonderful job! Thank
you so much, + for the discount!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

The best for quality + price
And I was glad to see a staff that really watched
the children. Thanks.

Was there a staff member you would like to recognize?

The manager was awesome!

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Comments:

Everything was wonderful, the hostess, food, room, and jumping houses.

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Much cleaner, more open, nice people

Was there a staff member you would like to recognize?

our hostess

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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White

Thank you!
- Brenna

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Comments:

Thank you so much for your generous donation of admission cards! Our kids love coming here! We will all be back very soon!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

So much nicer! I always enjoy coming here. We will definitely be back for another party!

Was there a staff member you would like to recognize?

Brenna was an excellent host!

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |

THANK
for you!



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Haley L.

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Comments:

The party's environment was great! We loved everything the party / & Kangarooz offered. The price is also a big plus w/ everything offered!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Great! Better!

Was there a staff member you would like to recognize?

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Thank you!
-Laura

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Comments:

Laura was wonderful, this was one of the BEST parties she has ever had. Thank you in doing everything we needed. Shelley & Lin

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Less chaotic, more to do, more clean, friendlier & more service

Was there a staff member you would like to recognize?

Laura - our hostess

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |

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Comments:

We will be back for birthday number 5!!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

They do not compare!! ~~are~~ not competitors!!

Was there a staff member you would like to recognize?

Blanna! Haley was great @ check-in!!

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Hayley Co

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Comments:

Hayley was very helpful and polite. We enjoyed having her as our hostess!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

10 times better! More room, spacious and more organized.

Was there a staff member you would like to recognize?

Hayley was FABULOUS

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Thanks!
-Lauren

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Comments:

Everything was GREAT. It was everything I expected and a whole lot more.

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Compared to Chuck E Cheese and Pump It Up you are so much better. There is no comparison.

Was there a staff member you would like to recognize?

Lauren our host - She was great!

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Blair

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Comments:

Great Party! Blair was an excellent hostess

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

*MUCH BETTER
VERY CLEAN!*

Was there a staff member you would like to recognize?

Blair

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Thank you!
-Laura

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Comments:

The party was great! The kids had a lot of fun! Stress-free party!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Better facilities, Cleaner -

Was there a staff member you would like to recognize?

Laura - Our hostess!

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Berry

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Comments:

We had a blast! Great place!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Much more fun and relaxed. We had a great time

Was there a staff member you would like to recognize?

Boenna!!!

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Thanks! ☺
- Lauren

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Comments:

We thoroughly enjoyed it and will recommend to a friend.

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

no comparison

Was there a staff member you would like to recognize?

Lauren

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Fiddler

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Comments:

Fabulous time! We ♥ Kangarooz

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Surpass them all!

Was there a staff member you would like to recognize?

Diana did a great job

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Comments:

Blair was wonderful!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Much better than the others!

Was there a staff member you would like to recognize?

Blair!

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
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Thanks;
Tori!!!

Comments:

Great Party! obb
Tori was Awesome! ob

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Great

Was there a staff member you would like to recognize?

Tori

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
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Comments:

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

this is a great birthday party place

Was there a staff member you would like to recognize?

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
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Blair

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Comments:

Good job

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Doing this time great compared to others - not crowded - great time -

Was there a staff member you would like to recognize?

Blair did a good job

- good hostess.

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Thanks
Halley
😊

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Comments:

Party went great. We did not get our original party room, but the staff was very nice and helpful in this situation!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

great

Was there a staff member you would like to recognize?

Halley

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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THANKS! ☺
-LAUREN

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Comments:

Great set up and well-organized!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Better!

Was there a staff member you would like to recognize?

Lauren - very patient!

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Comments:

This was great! Really enjoyed it!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Better Than all!

Was there a staff member you would like to recognize?

Blair did a great job. Everything went very smoothly!

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Comments:

Haley L was great! So much help & everything went smoothly.

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Much better

Was there a staff member you would like to recognize?

Haley L kept everything together so us.

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Comments:

Great

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Was there a staff member you would like to recognize?

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Thanks;
Tori!!!

Comments:

Had a great time n

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Good

Was there a staff member you would like to recognize?

Tori

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
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Comments:

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

It was great, there is not competitors
for Kangarooz, love it.

Was there a staff member you would like to recognize?

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Thanks
Ame!
😊

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Comments:

Great!

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Great!

Was there a staff member you would like to recognize?

Ame

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |



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Come Again!!!

THE KANGAROOZ DIFFERENCE!

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*Thanks,
Tori!!!*

Comments:

NA

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Was there a staff member you would like to recognize?

Tori was so sweet and cared about the guest

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |

Thank you!
- Brenna
!!



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Comments:

How do we measure up to our competitors (Chuck E Cheese, Pump It Up, others):

Great

Was there a staff member you would like to recognize?

Please circle a rating for these key areas:

| | | | |
|------------------|-----|--------|------|
| Safety | Low | Medium | High |
| Cleanliness | Low | Medium | High |
| Customer Service | Low | Medium | High |